

Hard of Hearing Communication Tactics

FACTSHEET

These are just a few tips to ensure everyone can be included in a conversation.

Direction

Always face the person you are talking to. Don't move around as you talk.

Eye contact

Maintain eye contact with the person you are talking to, especially in a group environment. This gives a clear indication that the message is for them.

Speak clearly

Don't exaggerate your lip movement. Talk at a normal pace.

Background noise

It is difficult to concentrate on lip-reading with lots of background noise. Try to choose a space with minimal noise or interruption.



Lighting

When communicating with a person with hearing loss, room lighting is vital. Natural lighting works best.

Accessibility

If the person you are talking to has the ability to use the loop programme on their hearing aid, choose a room which has a loop system installed.

Acoustics

Hard flooring and high ceilings will cause an echo. Smaller rooms with carpet and soft furnishings are a better choice.

If you would like further information or support, please contact us.



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